Law Week Activities Attract Record Interest

Corrective Services Industries again participated in the very successful Law Week activities which were held at the Downing Centre Local Court complex in central Sydney during the last week of May 1994.

During the week, record numbers of school groups and organised tours, conducted by the Department of Courts Administration, were escorted through the exhibition.

The organisers confirmed that the popularity of Law Week ensured CSI received valuable public exposure.

The CSI window display featured examples of the products manufactured in all business divisions and was based on the theme, “You’ll be surprised what inmates are doing in NSW Correctional Centres these days.”

Inside the foyer of the Downing Centre the Department had a display of art and craft works produced by inmates, most of which were sold during the week.

CSI also had a display of photographs depicting inmate work and accompanied by our corporate video, highlighting the message, “CSI - Working for the Community.”

Following the end of Law Week, a window display provided further public exposure of CSI operations.

Prestige Production At Prestige PSBU

Staff and inmates are to be congratulated for the outstanding production and quality performance levels now being obtained from the Prestige Private Sector business unit at John Morony Correctional Centre.

The business unit and associated powder coating and packaging facility are engaged in producing a range of powder coated kitchen wireware on behalf of the Prestige Group (Australia) Pty. Limited.

The following comments were recently received from the Production Manager of the Company:-

"Please pass on our congratulations to all concerned on achieving our highest production output over one full month since the commencement of our venture. Keep up the excellent effort”.

Regards, Michael Molyneux
Production Manager, Prestige Group.

As a mark of appreciation the Company will be providing a voucher to staff and inmates of the business unit which enables spouses to obtain the complete range of Prestige Products from the Prestige factory shop, Northmead, at cost. This represents a fantastic effort by all concerned and further cements the excellent organisational rapport at all levels with this outstanding Australian company.
CSI PROFILE:

F/Lt. A.R.T. (Reg) BOYS, DFC, JP.

Since 1978, Reg Boys has been a member of the Corrective Services Industries Consultative Council, (CSICC) which monitors the development of CSI to provide a sensitive and sensible interface with other businesses.

Reg Boys joined the R.A.A.F. in 1941, six months after joining the Air Reserve. On completion of his initial training in Australia he went to Canada and graduated with the observer "wing" at P.O. 5A.O.S. Winnipeg. Reg graduated with distinction and was posted to England for specialist training, to become a Bomber Command navigator on Lancasters.

He was posted to 467 Squadron R.A.A.F. which was then at Bottesford (it was later moved to Waddington). This first tour of operations over Germany included such targets as Essen, Cologne, Nuremberg, Munich, Frankfurt, Stuttgart, Dusseldorf, Leipzig, Augsburg, Brunswick, and thirteen on Berlin. It was during the Battle of Berlin that Bomber Command sustained some of its heaviest losses.

On completion of this tour of 30 operations Reg was awarded the D.F.C. and posted to Training Command No.27 Operational Training Unit, Lichfield as a Navigation Instructor. The knowledge and experience he had gained was readily conveyed to his trainees. Reg was respected and loved for his stock phrase, "Listen to me and you'll live. Don't and you will find yourself and crew in one of the Fuhrer's reservations," which soon earned him the title of "The Fuhrer".

In October 1944 Reg married Gwen, and claims that her love, companionship and support has been the best thing that came out of the second world war. At the time they said training command was the poorer when Reg was posted to 463 Squadron for a second tour as navigator and finally back to 467 Squadron where he renewed his acquaintance with his old love, Lancaster "S" Sugar the aircraft which he had flown in on his first tour. This Lancaster served the largest number of operations of all heavy bombers - 137 in total - and now rests in the Royal Air Force Museum, London.

Seven more operations were flown by Reg before the war finished on May 8, 1945, but just prior to that and in "S" Sugar he had the distinction of navigating Air Commodore Elworthy, now the Rt. Hon. Lord Elworthy, (who went on to become Marshal of the Royal Air Force and Chief of Defence), around the aerodromes of Germany to ascertain their suitability for heavy bombers to land and transport allied prisoners of war back to England.

In his 37 operational sorties over Occupied Europe with Bomber Command, Reg's only mishap was having to bale out at 1000 feet over England on a training flight which went wrong.

Reg flew many operations in Lancaster "S" Sugar. Today there are only two World War II Lancasters on display anywhere in the world and both were crewed by Australians.

Best known to Australians is "G" George, flown by 460 Squadron R.A.A.F. which is on display in the Australian War Memorial Canberra. The other is "S" Sugar on display in the R.A.F. Museum at Hendon, England flown by 467 Squadron R.A.A.F. This Lancaster completed 137 operational sorties flown over 800 hours, and dropped approximately 500 tons of bombs. It boasts an operational history second only to one other Lancaster with 140 operations.

Embellished on the Lancaster's fuselage is Herman Goering's famous quotation to Hitler - "No enemy plane will fly over Reich territory". Above this is painted 137 small bombs, one for each successful operational mission.

Reg arrived home in January, 1946 and Gwen came to Australia the following June. Other than being a full time official and Secretary/Treasurer and President of the Baking Trade Employees Union, adviser and external examiner to East Sydney Technical College Food School, Reg served three years on the N.S.W. Parole Board and since 1978 has been a member of the CSICC, which monitors the development of Corrective Services Industries to provide a sensitive and sensible interface with other businesses.

Reg was awarded the Queen's Silver Jubilee Medal in 1977, which he says should have been presented to Gwen for the important part she has played in his life.
CSI Recognised in “Australian Economic Trends” Publication

CSI achievements over recent years, have been recognised in the April 1994 edition of the Australian Economic Trends, published by the Lumley Corporation Ltd. which reported:

“Corrective Services Industries (CSI) was formed to operate profitable workplace facilities to assist inmate rehabilitation. In the six years to 1992/93 the number of CSI workshops rose from 68 to 91, the number of vocational classifications from 12 to 30, the number of inmates employed from 1087 to 2660 or from 29% of the inmate population to 42%. Costs per inmate have more than halved and profits now cover 33% of head office and overseer costs (the aim is 100%).”

This external recognition brings great credit to all staff and inmates who have contributed to our achievements.

CSI Corporate Identity Portfolio

Standardisation of all stationary throughout CSI is the aim of the soon to be distributed “CSI Corporate Identity Portfolio”, copies which will go out to the Regional Business Managers and Corporate Office staff within the next few days. These managers will be responsible for updating all the CSI stationary in their areas, thereby standardising the design, layout and size of all CSI printed forms.

This will result in a more professional corporate image for CSI and enable all correspondence passing throughout the organisation to be easily identified and recognised as coming from CSI.

CSI Sponsorship Policy Outlined

CSI receives a large number of requests to provide donations and sponsorships.

It is simply impossible and in many cases inappropriate for CSI to meet all these requests.

In general terms CSI sponsorship is restricted to supporting the major staff events which include staff family days and the retired officers forum.

Only in extenuating circumstances will other than the above staff events be supported by CSI donation or sponsorship - Wayne Ruckley.

New Design For CSI “Total Customer Service” Staff Manual

A newly designed and updated “Total Customer Service” (TCS) staff manual has recently been released by CSI. Designed by Warwick Gibson, the staff manual features the CSI Customer Service vision, and sets out the importance of the TCS program.

Also included is practical advice on how all staff can put the principles of TCS into action, along with strategies to assist its implementation. The manual is currently being distributed to all CSI personnel.

Additional copies can be obtained through the CSI Corporate Office by contacting Brian Solomon, Promotions Officer, on (02) 644 4966.
U.S. Federal Prisons Work Experience Study

The Post-Release Employment Project (PREP), a broad based study of inmates in Federal penal institutions conducted by the Bureau of Prisons' (BOP) Office of Research and Evaluation, indicates that prison work and training programs have a significant positive impact on inmates who participate in these activities. Initial PREP results reveal that inmates who receive training and work experience during their incarceration generate fewer misconduct reports in prison, are more likely to be employed during their halfway house stays and after their release, and are less likely to commit additional crimes than similar inmates who are not trained or employed during their imprisonment.

The PREP study was the first comprehensive analysis of UNICOR - the Federal Prison Industries - conducted by the BOP. It evaluated the effectiveness of job training and employment programs in preparing inmates for productive careers upon release from prison.

The study analysed the differences between Federal offenders who received training/work experience and offenders with similar backgrounds who did not participate in these activities. The researchers employed a sophisticated matching technique to ensure that any differences observed between the two groups could be attributed primarily to exposure to work/training programs and not to any pre-existing differences in criminal history, pre-prison work experience, education or other factors.

Copies of the study can be obtained by contacting Margot Rauschecker on (02) 644 4966

Regional News

Northern Region
Two officers from St Heliers and Glen Innes Correctional Centres, Phil Lawrence and Shane Pratt recently attended a seminar on herd management and artificial breeding at Armidale University. This is part of an ongoing program to improve the quality of the two herds. At Glen Innes the percentage calving rate has risen from 90% to 80% over the past five years while the size of the herd at St Heliers has risen from 20 to 185 over a similar period.

Central Region
Congratulations to the inmates of the Gencor business unit at Mulawa Correctional Centre and Officer in Charge, Sam Abdelsayed, for their outstanding performance which has succeeded in almost doubling the output of refurbished QANTAS headsets in recent months.

The Corfun business unit at Parklea Correctional Centre is currently manufacturing executive office furniture for Nepean Hospital. The value of this order is over $64,000

Eastern Region
The June plant sale conducted by Panama Developments at the Long Bay Training Centre Plant Nursery proved a great success. Recent improvements to the nursery facilities prompted a satisfied customer to write: "The purpose of this letter is to pass on my thanks for the service from both your staff and inmates on this day. I attended the nursery sale in 1993 and must say that the set up for the most recent sale was far improved - car parking facilities, plenty of trolleys, helpful attendants and virtually no queue to pay, plus staff to help you to your car." CSI Manager of Industries Jim Cowan was especially pleased by the letter which recognised the work of staff, inmates and Panama Developments to ensure the success of the sale.

South West Region
The Gencor Demountable Repair business unit at Goulburn Correctional Centre has just completed refurbishing 32 demountable classrooms for the Education Department. The units which have been progressively repaired over the past six months by a team of 20 inmates, are now awaiting final inspection by Department of School Education representatives. The refurbishment process includes a complete detail and repair of damage to walls, floors, ceilings, doors and windows. Finally each unit is repainted. After their inspection they will be transported to schools in the southern part of the state.

Quote of the Month
"Don't burn bridges. You'll be surprised how many times you have to cross the same river"